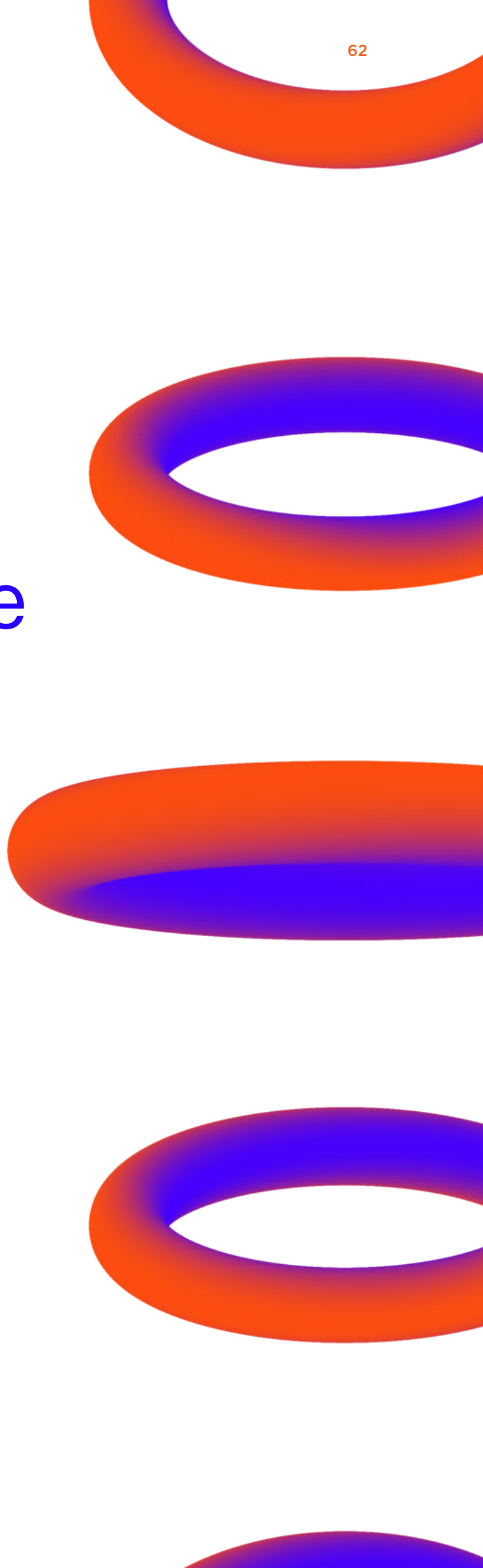


5. Sustainable management of supply chain



At Logista, we ensure a responsible management of our supply chain, with sustainability representing a key element of our relationships with suppliers. Encouraging the procurement of goods and services from sustainable suppliers is a priority for Logista.

Following the last materiality assessment carried out, **responsible procurement and contracting practices** and the macroeconomic and geopolitical situation emerged as being two of the most significant material topics.

The **circular economy, waste management and quality of products and services** are also important for Logista and were therefore also included as material topics in the last materiality assessment undertaken.

To promote **responsible procurement**, Logista adopts a set of general principles of supplier conduct, which outlines the minimum standards and basic rules of conduct that must govern supplier operations in their dealings with Logista, as well as in relation to their own employees and or third parties.

Compliance with these principles of conduct is mandatory and must be understood and accepted by all of Logista's suppliers. To ensure that they are fully aware of them, they have been published on www.logista.com.

Logista continued to make progress in this regard during 2023, completing a review of the criteria included in the procurement process, and as a result of this review, ESG criteria were incorporated in the supplier contracting process from the 2024 financial year onwards. Additionally, as part of Logista's 2024-2026 sustainability plan, the objective for the 2026 financial year has been established of analysing, under sustainable criteria, all suppliers with a contracting volume by Logista of more than 10 million euros. Once the analysis is reached on all the suppliers that are within this threshold, it will mean having analysed more than 75% of Logista's average annual total contracting volume.

GRI 2-6, 308-1

Procurement policy

Logista's procurement policy was approved by the CEO in February 2021 and sets out the **company's guiding principles on ethics, labour, sustainability, quality and client satisfaction**, and forms the basis for supplier tendering and selection.

Under the procurement guidelines, tendering must be governed by the **principle of ethical and professional conduct**.

At Logista, we follow an objective and rigorous **process for supplier tendering and selection**.

In the **purchasing processes**, in addition to the economic proposal, other parameters are taken into account in the decision-making, such as technical characteristics, execution times, etc..

We conduct regular evaluations and audits to assess how compliant suppliers are with our standards of quality, safety and professionalism, as well as with all other standards required by Logista.

In 2024, we carried out **698 audits of suppliers**.

In 2024, we carried out 698 audits of suppliers. In 2 of them, significant incidents were identified, and corrective measures were established for their resolution, while in the rest of the audits carried out on suppliers, no significant deficiencies were found.

In 2023, we carried out 646 audits of suppliers. In 12 of them, significant incidents were identified, and corrective measures were established for their resolution, while in the rest of the audits carried out on suppliers, no significant deficiencies were found.

These audits are mainly carried out on delegations or sales representatives, as well as on suppliers of other kinds of products and services. These form part of the control systems in operation in each business.

Audits on suppliers in 2024

698

646 in 2023

Resource optimisation

In order to **optimise and streamline resources**, all significant purchases of goods and services corresponding to general purchases, supplies, maintenance services and information and communications technologies, as well as CAPEX, are centralised via corporate procurement management.

Real estate department centralises all purchases linked to warehouse rentals. Other types of **indirect procurement**, such as consultancy, or financial and insurance services can also be centralised via the various management areas (finance, human resources, etc.).

Purchases that, due to their nature or reduced cost, do not need to be centrally managed also follow the established procurement process in order to comply with **the general procurement guidelines set out in the procurement policy and to ensure transparency, efficiency and equity in any such purchases.**

Integration of suppliers into Logista's supply chain

Selection process

We follow an objective and rigorous process for supplier tendering and selection.



Authorisation

Knowledge of and compliance with the general principles of supplier behaviour.

Compliance by suppliers with the standards set by Logista



Assessments

Periodic evaluations and audits to evaluate their performance and results.



Given their importance to the **Logista value chain**, the following section details how the company contracts and onboards its transport suppliers.

Through our transport **business line** we manage our long-haul and full truck load transport across Europe (Logista Freight and Transportes El Mosca), as well as industrial packages (Logista Parcel and Carbó Collbatallé) and small parcels (Nacex, Speedlink and BPS) across Spain, Portugal, the Netherlands and Belgium.

This business line is used to provide **transport services both to the rest of our own businesses** (the distribution of pharmaceutical products, tobacco and other related products, etc.) **and to third parties**.

Transportes El Mosca, Carbó Collbatallé and BPS operate mainly with fleets that they themselves either own or lease, while the remainder of the transport businesses (Freight, Logista Parcel and Nacex) mostly operate using a subcontracted fleet.

Logista offers new drivers and transport companies approved **long-term agreements** that meet the standards established for all Logista's businesses. This entire process is handled by specialist departments.

This allows **our fleet to be highly diversified**, both in terms of the large number of drivers and haulage companies subcontracted, and in terms of their location and the way in which they are used, thus mitigating any potential risk of dependence on just one or a small number of haulage companies or a potential shortage of drivers.

The **authorisation process** applies both to drivers and vehicles (tractor units and trailers), and it covers technical and legal aspects and documentation. On the technical side, certificates are requested in the event that they are required for the business in question, as is the case with GDP (Good Distribution Practices) certification for the distribution of pharmaceutical products.

The scope of **the agreements reached includes an undertaking by haulage suppliers** to renew their fleets with more sustainable vehicles.

As regards the assessment of these suppliers, Logista's different transport business areas continuously monitor the efficiency, legal compliance and quality of their fleets. In the event that a haulage supplier fails to comply with Logista's requirements, they will be replaced by another haulage supplier that has already been engaged by Logista, or by a newly-engaged supplier.

In the event of a shortage of drivers, Logista may replace one haulage supplier with another, or it may even divert the service to the drivers that are employees in Transportes El Mosca or Carbó Collbatallé.

In the event that it is not possible to replace a particular supplier, Logista, its agents or its franchisees may purchase their own vehicles (leasing).

Main initiatives in 2024:



- **Update of the procurement policy, including ESG criteria in the company's procurement processes.**



- **Purchasing electricity from renewable sources.** Warehouses in Spain, Italy, France and Portugal and the main warehouses in Poland are powered by renewable electricity with a certificate of origin or low carbon.



- **Efficient fleet renewal:** Logista is committed to reducing its carbon footprint. For this reason, the agreements reached with its transport providers include a commitment to renew the fleet with more sustainable vehicles. Since the beginning of 2023, Logista also has its own fleet, having incorporated 7 electric vehicles in long-distance transport.
- **Greater use of duo-trailers and consumption of biofuels** are two additional measures that favour the reduction of the carbon footprint per trip.

1

Principles of ethical and professional conduct. Code of conduct



Objectives

Establishes ethical values and other guidelines and principles of responsible conduct, applicable to Logista's management



Area

General. All Logista employees



Scope

Criminal activities, theft of products by clients/suppliers, bribery, fraud, falsification of company accounts or records, facilitating incorrect data or information, theft of company information, breaches of security/health and safety/environmental rules and discrimination.

2

Procedure and rules for reporting malpractice



Objectives

Formalize Logista's internal information system for communicating conduct, facts, actions or omissions that involve a breach of ethical principles and values, laws and internal regulations, and establish the principles and guarantees of the investigation procedure.



Area

It is applicable to directors, administrators and legal representatives, managers, workers or persons subject to the authority of the company, as well as other legitimate third parties (shareholders, contractors, subcontractors, former employees, interns and third parties who maintain or have maintained a legitimate relationship with Logista).



Scope

It applies to any possible irregularity, non-compliance or behaviour contrary to the principles and ethical values assumed by Logista, for the development of its activities and management, to the applicable legislation, and to the code of conduct and other internal regulations in this regard of Logista. In addition to those just indicated, through the whistleblowing channel, communications may be made about bad practices that constitute or may constitute infringements of European Union law, as established in Law 2/2023, serious or very serious administrative infringements, or criminal acts.

3

Procurement policy/guidelines



Objectives

- Optimising and streamlining the use and availability of resources through centralisation (synergies, economies of scale)
- Highlighting the importance of the procurement process (duties and responsibilities of those involved in the process)
- Preventing the risk of fraud in procurement processes
- Establishing basic principles of procurement: competition, publicity, non-discrimination, preventing conflict of interest, ethical and professional conduct, reasoned decisions, separation of roles, general principles of supplier conduct
- Creating a supplier register



Area

This regulation is applicable to all Logista companies.



Scope

The following groups of purchases are governed by this regulation: general purchases, stock purchases, transport services, basic supplies, other supplies, maintenance services, computer and telecommunications services, consulting and assistance services, media and content services, leases of movable property and insurance, and banking services. Investments are governed by their own standard, the investment standard

4

General principles of supplier conduct



Objectives

Minimum standards and basic rules of conduct that must govern the operations of Logista suppliers. Not just in relation to Logista, but also in terms of suppliers' relationships with their employees, third parties and the environment. Logista's principles are also the principles that we expect of our suppliers



Area

Suppliers



Scope

Compliance with laws, transparency in dealings with public authorities, freedom of competition, prevention of money laundering, compliance with tax and social security regulations, principles of honesty and transparency, confidentiality of information, respect for intellectual property rights, respect for personal and family privacy, compliance with labour obligations, respect for employees, safe and healthy working environment, protection of the environment

Logista